Integra offers you the perfect solution to better manage your NDIS plan & budget

More CHOICE
MORE control

– plan management
– support coordination
At Integra, we listen to what you want to achieve then provide the support to help you live the life you want. We can take care of the day-to-day, time consuming parts of managing and coordinating your Plan and Supports, so you can get on with enjoying your life.
achieving my GOALS
Integra champions empowered living for people with disability.

Who is Integra

Integra was established in 2012 with the sole intent of providing high quality services to people with disability, their families and carers. As an NDIA approved provider, we apply our extensive experience in Australian disability services, and partner with recognised industry leaders, to provide worldwide best practice.

We put people first, tailoring our services to your needs so you can achieve your goals as safely and quickly as possible.

By choosing to work with Integra, you get access to:

• Friendly and supportive staff
• Sound governance and management in all aspects of service planning and service provision
• A culture of continuous improvement and evidence based practice
• Services aligned with the National Disability Service Standards and Quality Management System.
More flexibility, control and quality of life for ME!

The NDIS promotes flexibility, choice, control and quality of life. Through an individualised budget, the NDIS aims to give people with disability, their families and carers, the ability to take charge of the supports they require, have flexibility to choose the service providers they want and decide how they want their services managed.

What is Plan Management?
Plan Management helps you to build skills that will help you confidently take control of your NDIS personal budget and the decisions that affect the services you receive.

What is Support Coordination?
Support Coordination helps you to navigate, learn and understand more about the National Disability Insurance Scheme (NDIS). Integra Support Coordinators can provide you with assistance to:

- locate community based agencies and service providers best able to suit your needs
- develop service agreements, with your providers, that reflect your preferences for the way you want your services provided.

Integra can act on your behalf to help you:

- Resolve points of conflict with your provider, or coordinate service delivery where you have multiple providers.

Why should I choose Integra?
We help take away the worries of managing provider contracts and your NDIS budget.

Our Integra services are designed so that you can be confident that your NDIS plan and funds are being managed responsibly, with total transparency, and that you are focusing on the things that matter to you.
Make sure you ask for Integra in your Plan.

How can Integra help me?

Integra service gives you the freedom to make your own choices. By selecting Integra, you have the ability to:

- Identify, meet, and select the support worker or service provider best able to meet your needs
- Negotiate service agreements between you and your providers
- Arrange service contracts with providers detailing rates, service duration, and the activities to be provided
- Use our best in class tools to increase your confidence in independently managing your budget and your supports

Manage provider selection, contracting and the financial and administrative side of your plan to ensure:

- Services are provided in accordance with your needs and preferences
- You have the assistance you need to navigate the NDIS
- The services you receive are invoiced at the agreed amount
- You approve payments to providers
- Financial records are maintained in full
- You understand where and what your money is being spent on, and how much you have left.
### How do I sign up to Plan Management?

**STEP 1**
Ask your Planner to add the following service items to your plan:

- **Financial and Service Intermediary Activities**
  
  **(14_031_26_8_3)**
  
  For liaison with providers and monitoring support provision

- **Financial Intermediary Set Up Cost**
  
  **(14_033_26_8_3)**
  
  Set up of the financial management arrangements for managing of funding of supports.

- **Financial Intermediary Monthly Processing**
  
  **(14_034_26_8_3)**
  
  Ongoing maintenance of the financial management arrangements for managing of funding of supports.

**STEP 2**
Select Integra as your NDIS Plan Management provider.

**STEP 3**
Call or email us to get started!

### How do I sign up to Support Coordination?

**STEP 1**
Ask your Planner to add the following service items to your plan:

- **Coordination of supports**
  
  **(07_002_0106_8_3)**
  
  Assistance to locate, contract and coordinate your supports.

- **Specialist support coordination**
  
  **(07_004_0132_8_3)**
  
  Support to address barriers and reduce complexity in service provision, build your capacity and resilience.

- **Training in planning and plan management**
  
  **(07_003_0117_8_3)**
  
  Training in planning and plan management to build your knowledge, understanding and independence.
Live the BEST life you can.

Contact us for Plan Management

📞 1800 MY NDIS (69 6347)
📧 choiceandcontrol@myintegra.com.au
🌐 www.myintegra.com.au

Contact us for Support Coordination

📞 1300 937 187
📧 enquiries@myintegra.com.au
🌐 www.myintegra.com.au

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