Vision Australia and Plan Partners offer you a smooth and easy transition of your Support Coordination. In this fact sheet we explain what the benefits of Support Coordination with Plan Partners are, and how to transition your service from Vision Australia to Plan Partners.

What are the benefits of Support Coordination with Plan Partners?

Plan Partners has been offering Support Coordination in Victoria since the NDIS was introduced. Our Support Coordinators have many years of experience in the disability sector and are experts in the NDIS. They are truly committed to enabling people to live the life they want.

Our Support Coordinators know all the ins and outs of the NDIS and know exactly what supports are available in your area. We can help you find and select the right supports based on what’s best for you, not anyone else, and help you get the most out of your NDIS plan and achieve your goals.

As your Support Coordinator, we will help you:

- Understand your NDIS plan and what it covers
- Find and connect you with service providers
- Set up service agreements with your chosen providers
- Track your progress
- Help resolve issues with your service providers
- Prepare for your annual plan review

What happens next?

Vision Australia and Plan Partners offer you a smooth transition with no interruption of your services, with just two steps:

1. **Handover meeting**

   Your Support Coordinator from Vision Australia will organise a 'handover' meeting with you and your new Support Coordinator from Plan Partners. In this meeting we will talk about the progress of your NDIS plan, your current goals and the supports you have in place. Just as with Vision Australia, you will remain in control of your NDIS plan and make all the decisions yourself at any time.

2. **Customer Service Agreement with Plan Partners**
After the meeting, it is your choice what you would like to do. If you're happy with your new Support Coordinator from Plan Partners and would like to complete the transition, the only thing you need to do is sign a new Customer Service Agreement with Plan Partners, which you can easily do online or on paper.

After signing up with Plan Partners, your new Support Coordinator and the whole Plan Partners team will be on your side throughout the rest of your NDIS journey.

**More information?**

If you have any questions, just give Jordan Cheney from Plan Partners a call on **0438 257 552** or send an email to jordan.cheney@planpartners.com.au

Plan Partners’ website features more information as well, including many tips on how to navigate the NDIS and get the most out of your NDIS plan: [https://www.planpartners.com.au](https://www.planpartners.com.au).